

DEPARTMENT OF POLICE

Mission Statement: The mission of the Department of Police is to consistently seek and find ways to affirmatively promote, preserve, and deliver a feeling of security, safety, and quality services to all persons within the City of Rio Rancho.

Primary Services:

- Emergency Communication Center Operations
- Police Patrol Operations
- Traffic Enforcement and Crash Investigation
- Criminal Investigations
- Police Administrative Services
- DPS Training and Recruiting
- High Risk Tactical Police Operations
- School Resource Officers
- Specialty Police Services
- School Crossing Guards
- Prisoner Care
- Animal Control
- Code Enforcement
- Crime Victim Advocacy
- Crime Prevention

FY 14 Department Goals by City Strategic Goal:

Strategic Goal: Public Safety Services

- Define and establish service and staffing levels.
- Create and implement a plan to meet the public safety facility needs.
- Develop a regional approach to Emergency Communications.
- Create and implement a plan to establish, with voter approval, a public safety tax.

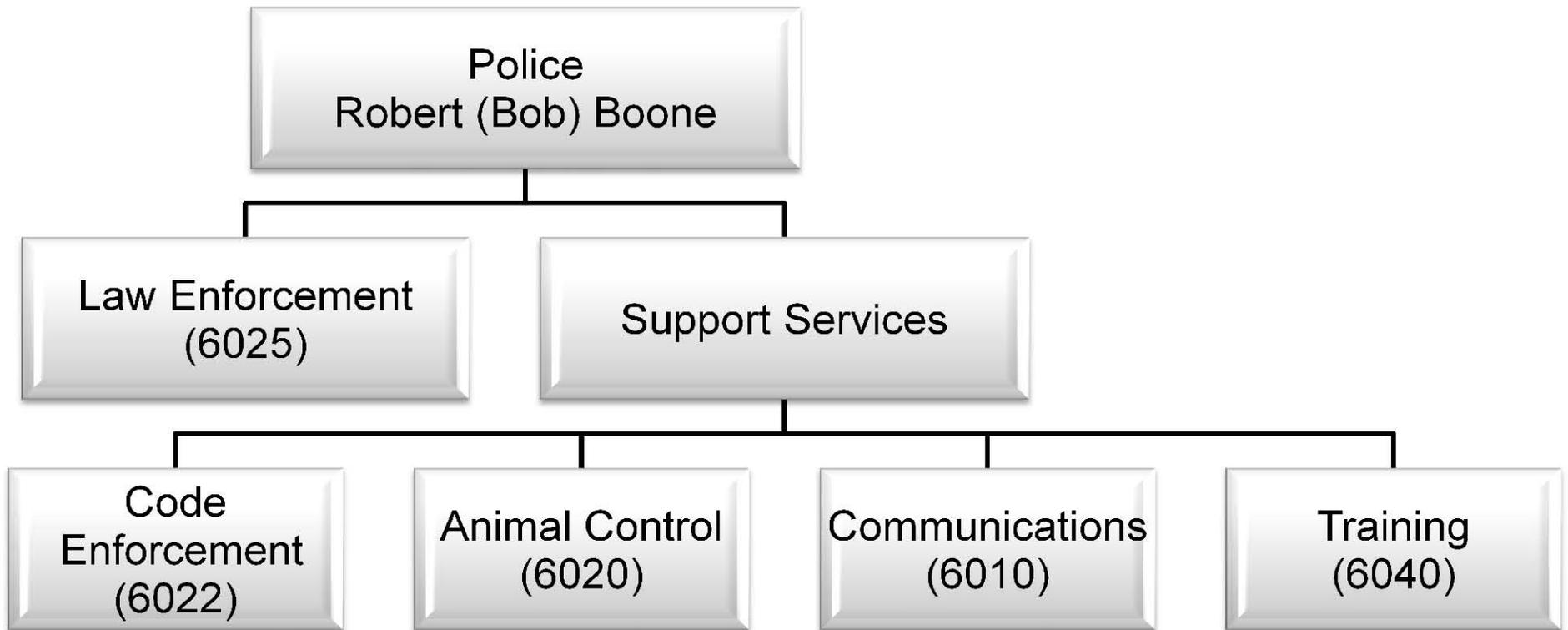
FY13 Department Accomplishments by City Strategic Goal:

Strategic Goal: Public Safety Services

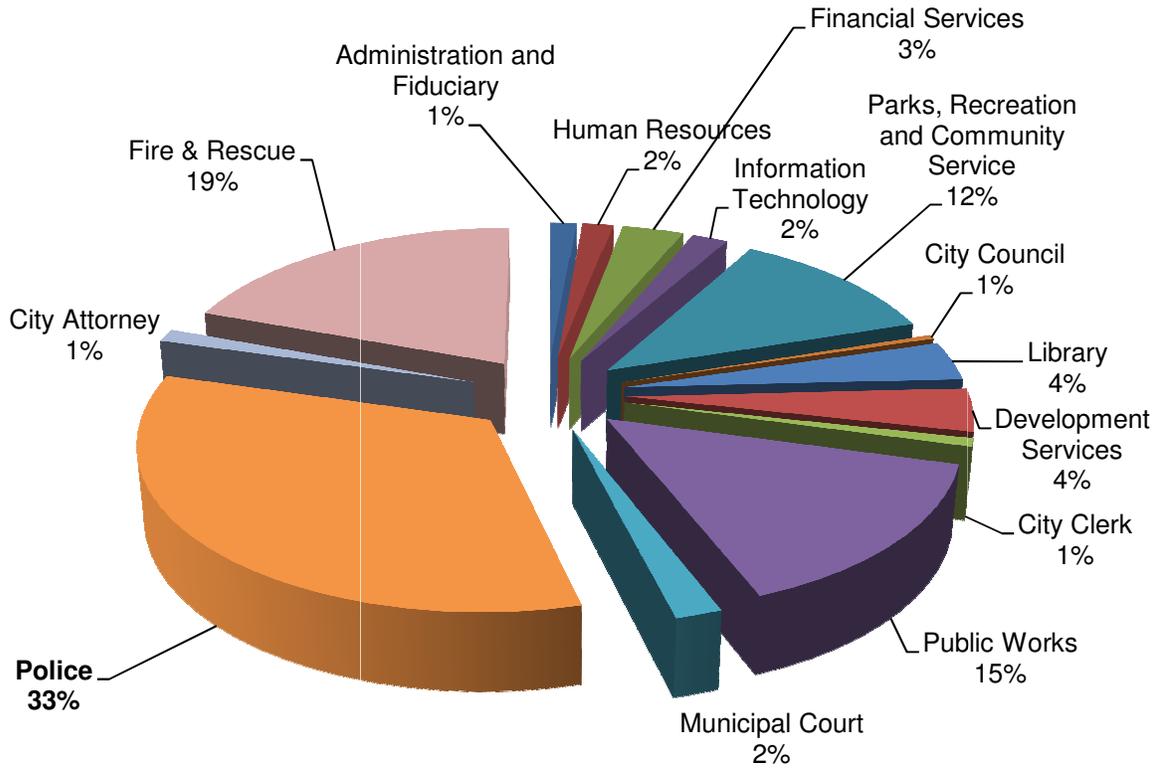
- Adjusted patrolling responsibilities to focus on property crime and created a standalone property crime unit to focus solely on this growing problem.
- Employed quarterly testing of police candidates in order to establish qualified individuals for hiring and quicker training to return a police officer back to patrol service.
- Added analysis capabilities to current crime mapping software and trained staff in use for identification of crime trends and employed optimal response methods to identified areas.
- Identified and budgeted for additional storage space and parking expansion at the Police Headquarters, while prioritizing the northern substation in the City's ICIP to spread services consistent with growth.
- Worked with the Financial Services Department to establish a 5 year replacement plan for aging fleet.

- Continued quarterly meetings with the Sandoval Regional Communications Center Advisory Board.
- Removed northern communications tower through a public/private partnership and relocated to another site that will improve existing “dead spots” for the City of Rio Rancho public safety services and Sandoval County communications.
- Initiated and discussed ideas for county wide revenue generation through the Sandoval County Regional Communications Center.

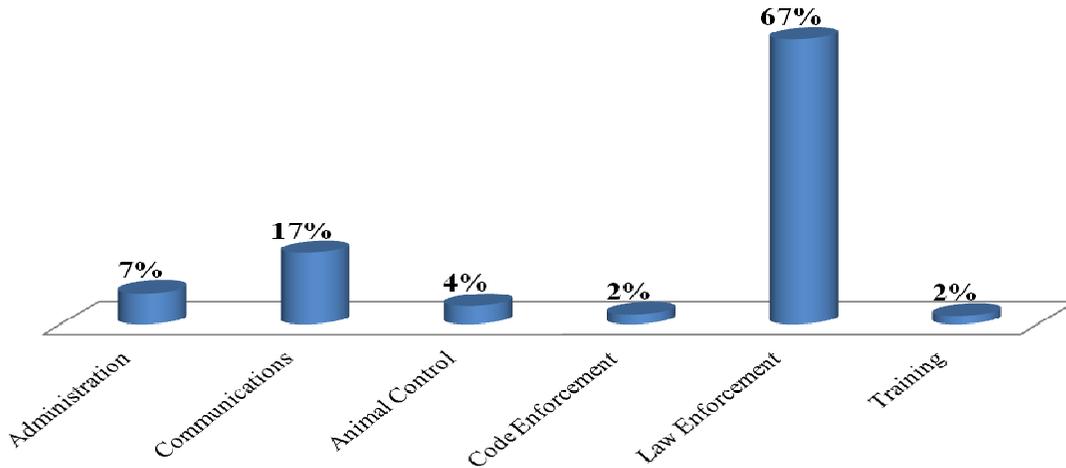
City of Rio Rancho Department Budget Structure



**GENERAL FUND
FISCAL YEAR 2014
Police
Total Budget \$17,609,303**



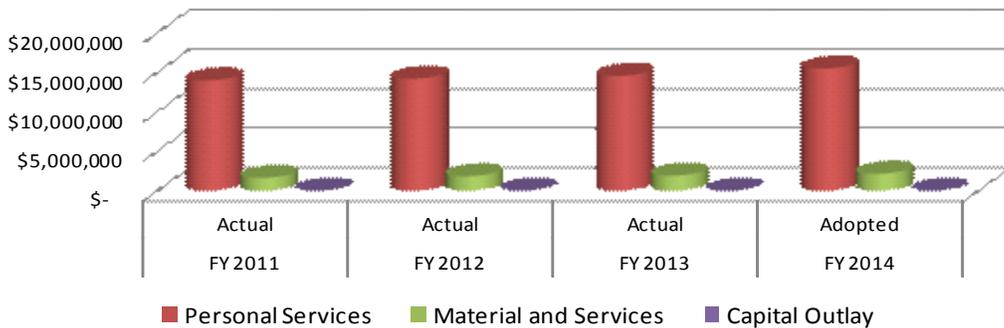
Percentage by Cost Center



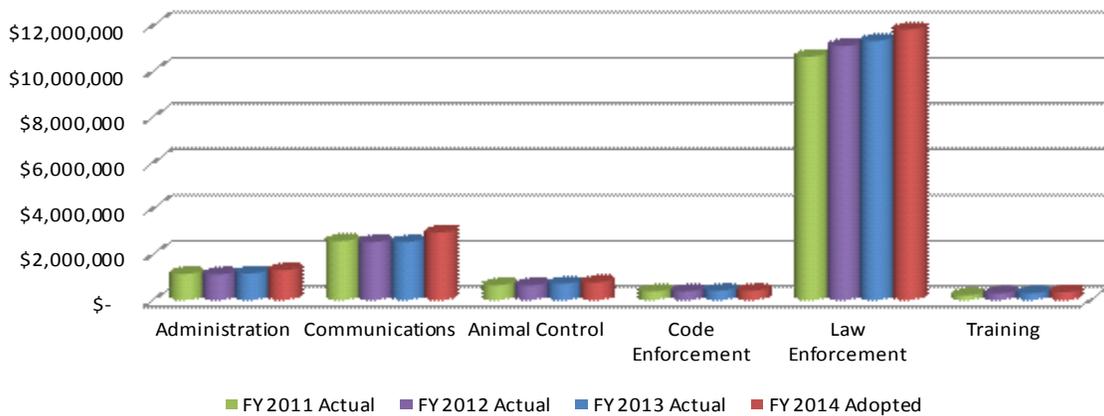
**POLICE DEPARTMENT
BUDGET SUMMARY
FISCAL YEAR 2013-2014**

<i>Object of Expenditures</i>	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted
General Fund				
Personal Services	\$ 13,969,750	\$ 14,194,541	\$ 14,540,749	\$ 15,466,148
Material and Services	1,624,804	1,837,126	1,910,516	2,143,155
Capital Outlay	-	37,849	5,000	-
Total	15,594,554	16,069,516	16,456,265	17,609,303
Expenditure by Cost Center				
Cost Center				
Administration	\$ 1,139,009	\$ 1,118,894	\$ 1,171,997	\$ 1,302,871
Communications	2,580,661	2,537,540	2,531,850	2,953,415
Animal Control	644,804	637,816	712,871	766,471
Code Enforcement	381,441	379,117	405,857	408,016
Law Enforcement	10,644,796	11,108,264	11,337,529	11,834,482
Training	203,843	287,885	296,161	344,048
Total	15,594,554	16,069,516	16,456,265	17,609,303

By Type of Expenditure



Expenditures by Cost Center



POLICE
Performance Indicators

Goal: GOVERNMENT SERVICES

Deliver quality service to meet community needs, assuring that the City is sufficiently staffed, trained and equipped overall.

Cost Center	2011	2012	2013	2014
	Actual	Actual	Target	Target

Service: Administration (Cost Center: Administration)

Number of records entered into records management system.	32,442	29,368	29,380	29,380
Percentage +/-(-)	-0.80%	-9.48%	0.04%	0.00%

The Records division operates on a staff of 3 employees. The Records Division continues to struggle to provide quality service with the same staffing levels. It is the goal of the Police Department to continue to endeavor to effectively enter all records, provide timely request responses and maintain records although the division continues to remain months behind. According to a recent analysis of departments of comparable size the City of Rio Rancho records division should be operating with a minimum of 10 clerks. Many other areas of responsibility continue to be left unattended therefore putting the city at a greater potential of lawsuits, court cases being dismissed and funding being lost not to include the strain the employees of this division continue to experience. In order to set successful goals, assist in crime prevention, and provide quality services to the community, the employee to population

Service: Animal Control (Cost Center: Animal Control)

Surrender/Stray totals	2,286	2,197	2,220	2,220
Adoption	799	754	762	762
Reclaim	737	743	750	750
Euthanasia	707	568	575	575
Other	42	47	47	47

It is always the goal of the division to euthanize as few animals as possible. We continue our efforts to increase the number of animals reclaimed and adopted.

Service: Code Enforcement (Cost Center: Code Enforcement)

Annual calls for service for Code Enforcement.	9,078	9,436	9,700	9,700
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With the new ordinances passed by the city combined with the current economic state we can expect to see the numbers increase into fiscal year 2014 by an estimated 300 calls for service. We have seen an alarming increase in the number of abandoned and foreclosed homes within the city leading to an increased number of weed, debris and illegal dumping calls. This combined with the new Sign and Landscaping Ordinances will impact this division the heaviest.

POLICE Performance Indicators				
Goal: PUBLIC SAFETY SERVICES				
Provide services to ensure the safety and health of the community through quality police, fire and emergency medical services.				
Cost Center	2011 Actual	2012 Actual	2013 Target	2014 Target
Service: Communication Center Operations				
Emergency and non-emergency calls answered within six seconds	83%	83%	80%	80%
By maintaining minimum staffing requirements, the center was able to maintain good customer service to the citizens of Sandoval County. The measure for goal attainment will be 80% for				
Dispatchers average response time from the start of call to dispatch.	Priority 1 Total	Priority 1 Total	Priority 1 Total	Priority 1 Total
Average	3.07	3.14	3.00	3.00
Recruiting and hiring of new positions is still taking place. When these positions are filled, frequencies will be separated which will allow calls to be dispatched quicker on the average. Goal attainment in FY13 will be measured by an average of 3 minutes and 00 seconds for start				
Amount of training monies allotted per law enforcement officer.	\$208.89	\$323.74	\$434.96	\$434.96
The Department budgets annually to train all full time Law Enforcement Officers. Officers are required to attend basic and advanced training in order to maintain their Law Enforcement Certification. Basic training is required so that an officer can stay proficient with Firearms Qualifications, Legal Updates, Domestic Violence Incidents, Emergency Vehicle Operations and other relevant topics that are mandated by the New Mexico Law Enforcement Academy. Advanced training is required to aid officers that wish to enhance their careers when testing for a promotion or applying to a specialty unit. These advanced classes can include, Field Training Officer, First Line Supervisor, Mid Management, Firearms Instructor, Interview and Interrogations, Homicide Investigations, Drug Recognition Expert, Crash Reconstruction, School Resource Officer and Defensive Tactics. Advanced Training not only allows the Department to develop officers for future needs as officers leave the Department through retirements, but it also allows us to continue to provide a quality service to the citizens of the community when responding to incidents of violent crimes and motor vehicle fatalities. Advanced training ensures that our staff is properly trained in all aspects of Law Enforcement to include criminal prosecution and civil liability.				
Service: Police Patrol Operations (Cost Center: Law Enforcement)				
Response times to priority calls	6.52	6.57	6.50	6.50
Time + (-)	-0.08	0.01	-0.01	0.00
The roadway miles and patrol coverage area of the City of Rio Rancho continue to increase. The trend over the past few years has been a slight increase in response times. For FY12, police responded to all calls for service on average of 6.57 minutes. The department would like to again begin to decrease response times by continuing to increase staffing levels and to streamline tasks to enhance officer availability for calls.				

POLICE				
Performance Indicators				
Cost Center	2011	2012	2013	2014
	Actual	Actual	Target	Target
Service: Traffic Enforcement (Cost Center: Law Enforcement)				
Number of alcohol related crashes per capita (1,000)	1.35	1.56	1.50	1.50
Percentage + (-)	45.16%	15.56%	-3.85%	-3.85%
<i>Based on estimated population</i>	87,521	89,320	90,587	90,587
Currently the Department has allocated 2 officers and 1 Sergeant to focus on and combat DWI violations. Their initial production numbers are quite impressive. That said, it is realistic to believe that their efforts can contribute to a 4% decrease in alcohol related crashes and or fatalities within the City.				
Service: Criminal Investigations (Cost Center: Law Enforcement)				
Criminal arrests per capita (1,000)	32.47	27.90	28.00	28.00
Percentage of change from '06	-2.73%	-14.07%	0.4%	0.0%
<i>Based on estimated population</i>	87,521	89,320	90,587	90,587
This performance indicator is carried over from last year. To show a trend, prior years of data are used. FY06 (34.83/1000 or 2516 total arrests) is used as a baseline for comparison. The trend indicates that criminal arrests per capita are steadily declining. This may be indicative of the officer/citizen ratio, as there are fewer officers to facilitate the demands of an ever increasing population. For FY14, we would strive to minimize this trend of decreasing criminal arrests per capita.				
Violent crime clearance rate	802/913 (88%)	529/617 (86%)	86%	86%
Percentage + (-)	-1.1%	-2.3%	0.0%	0.0%
Violent crime clearance rate is a performance indicator established in FY07. As indicated above, clearance rates have remained fairly consistent. There are several reasons why an annual deviation is experienced. One such example is the necessity of carrying a case from one fiscal year to the next. The number of cases carried over is dependent upon case complexity. For FY14, our goal will be a clearance rate that is + or - 1% of the 2012 rate.				
Property crime clearance rate	416/1523 (27%)	405/1280 (31%)	31%	31%
Percentage + (-)	8.0%	14.8%	0.0%	0.0%
Overall reported property crime incidents have dropped to 1280 for FY12. As indicated above, the clearance rate has increased each fiscal year cited.. We have initiated strategy's that were implemented to increase case clearance rates. Recognizing a relationship between drug abusers and the incidence of property crime, the Special Services Unit has focused their efforts and incarcerated higher numbers of drug abusers. In FY 12, we also established dedicated investigators for property crimes. The result has been more useful and timely intelligence on those offenders who commit property crimes. The result is increased property crime arrests. We will continue these efforts in FY14 to maintain FY12 clearance rates.				

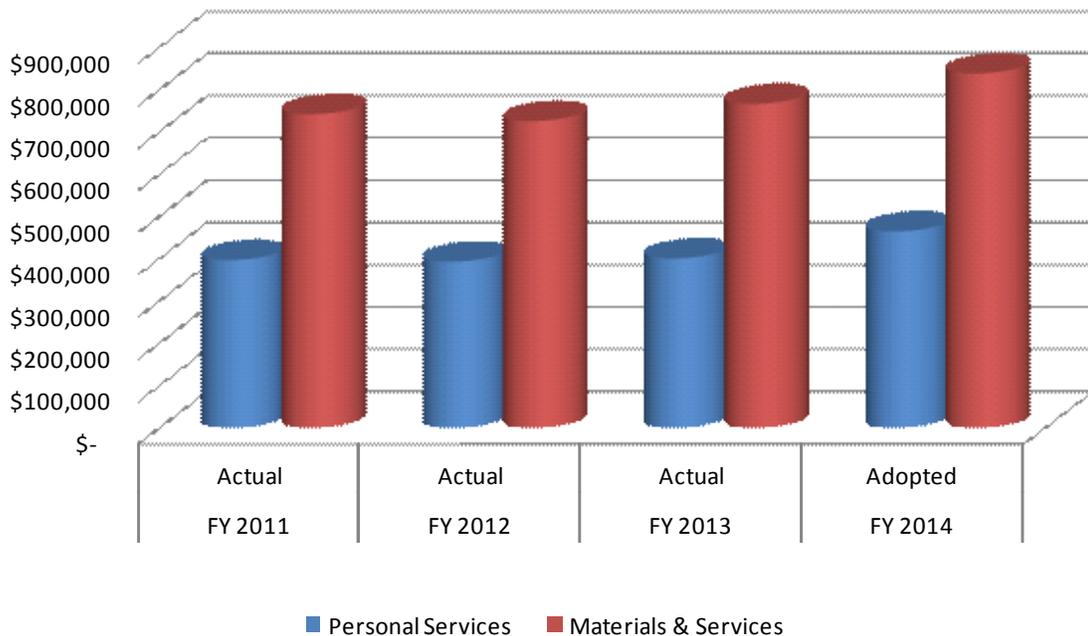
Police / Administration (6005)

Program Description:

A division of the Department of Public Safety provides administrative support for Law Enforcement, Animal Control, Training, Code Enforcement and Communications Divisions. The division provides citizens with professional services, such as police reports and fingerprints; answers questions; directs questions/complaints to the proper person.

POLICE DEPARTMENT Administration Cost Center 101-6005 Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 396,965	\$ 393,266	\$ 400,596	\$ 464,680	16%
Materials & Services	742,044	725,628	766,401	838,191	9%
Capital Outlay	-	-	5,000	-	0%
Total	\$ 1,139,009	\$ 1,118,894	\$ 1,171,997	\$ 1,302,871	11%
Positions Approved*	13	12	12	13	8%

*Full Time Equivalence



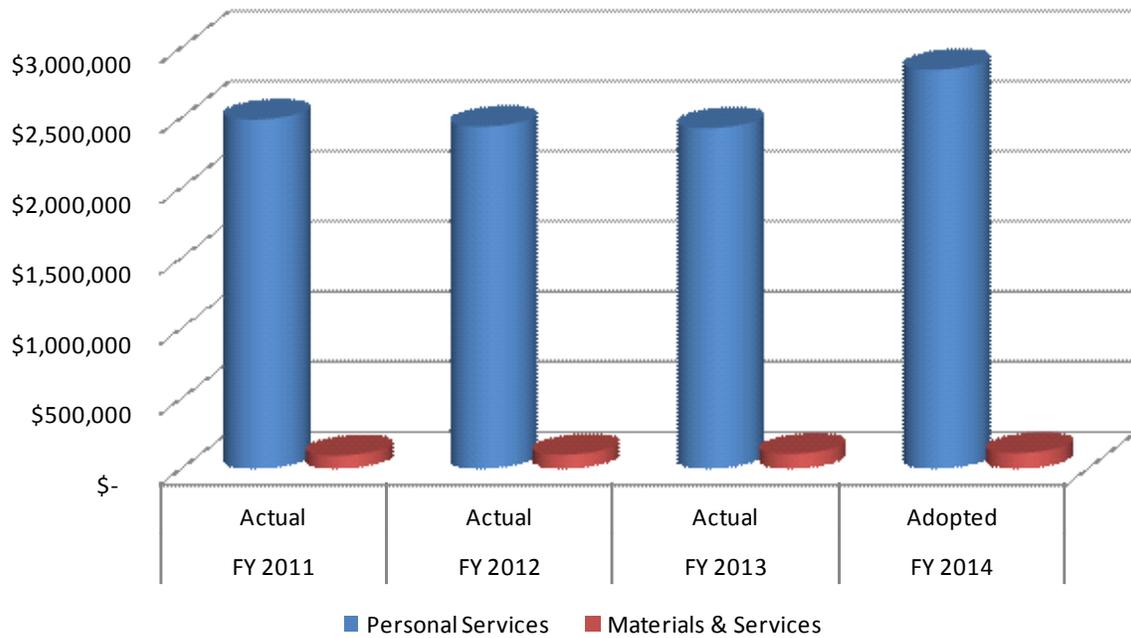
Police / Communications (6010)

Program Description:

A function of the of the Support Services Division provides a single point of contact, to include E-911, between the residents and visitors of Sandoval County when help is requested for the response of police, fire, emergency medical, or other public safety requests for assistance.

POLICE DEPARTMENT Communications Cost Center 101-6010 Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 2,487,217	\$ 2,437,302	\$ 2,426,690	\$ 2,842,831	17%
Materials & Services	93,444	100,238	105,160	110,584	5%
Total	\$ 2,580,661	\$ 2,537,540	\$ 2,531,850	\$ 2,953,415	17%
Positions Approved*	51	51	51	51	0%

*Full Time Equivalence



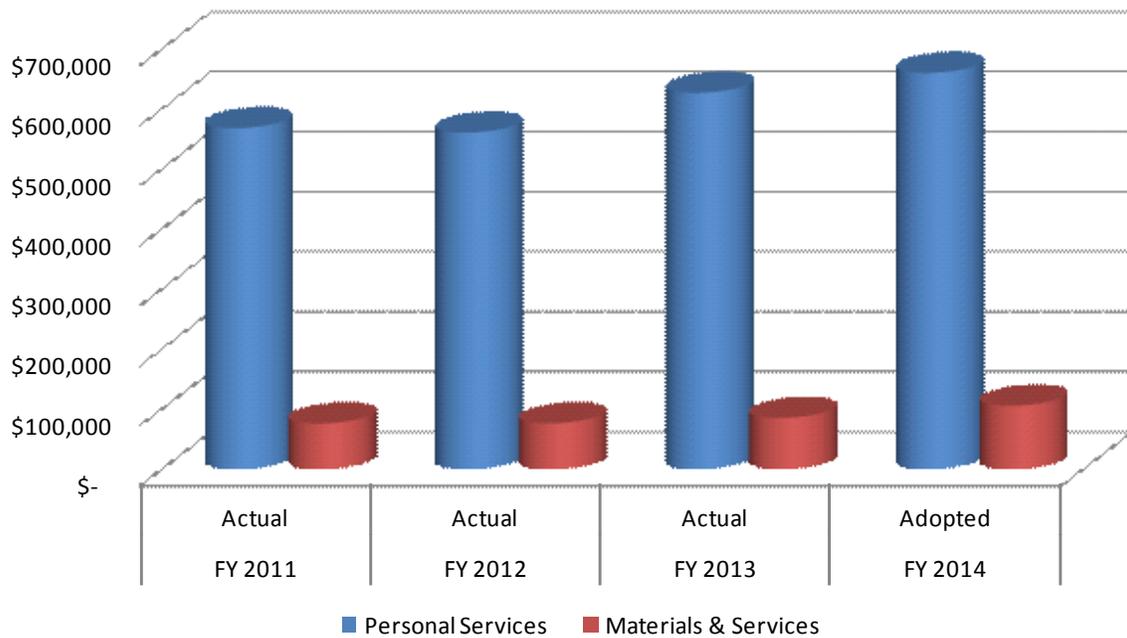
Police / Animal Control (6020)

Program Description:

A division of the Department of Public Safety that provides enforcement of animal control laws for the health, welfare, and safety of the animals and citizens of Rio Rancho. The division also educates the public on animal overpopulation and proper animal care.

POLICE DEPARTMENT Animal Control Cost Center 101-6020 Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 568,493	\$ 561,107	\$ 627,336	\$ 660,531	5%
Materials & Services	76,311	76,709	85,535	105,940	24%
Total	\$ 644,804	\$ 637,816	\$ 712,871	\$ 766,471	8%
Positions Approved*	15	15	16	16	0%

*Full Time Equivalence



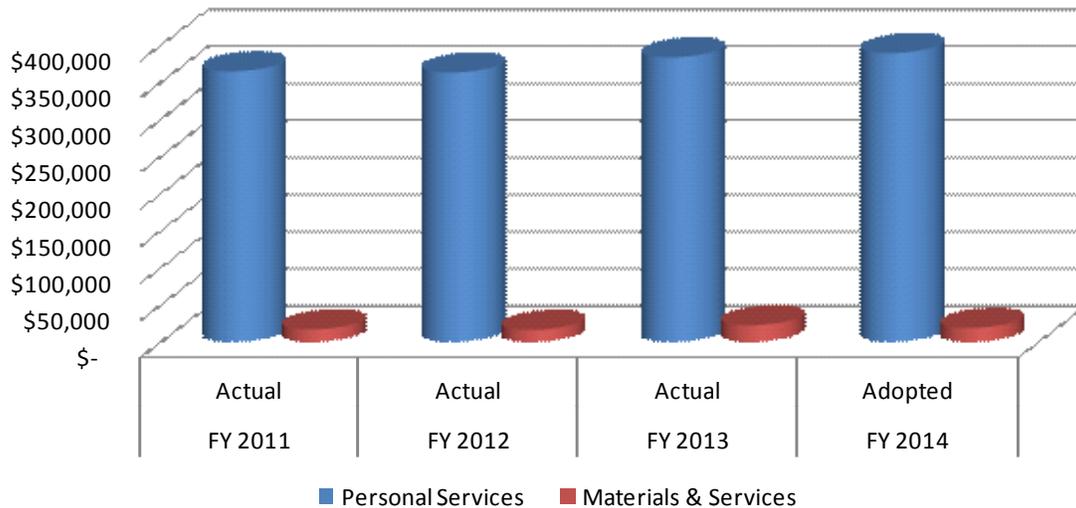
Police / Code Enforcement (6022)

Program Description:

Code Enforcement a division of the Rio Rancho Police Department that implements policy adopted by the Governing Body as it relates to property maintenance. The division provides for the appropriate enforcement of: Planning, Zoning, Land Use Management Ordinances and other related ordinances as required in order to meet the needs of our community.

POLICE DEPARTMENT Code Enforcement Cost Center 101-6022 Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 364,645	\$ 363,024	\$ 383,447	\$ 389,204	2%
Materials & Services	16,796	16,093	22,410	18,812	-16%
Total	\$ 381,441	\$ 379,117	\$ 405,857	\$ 408,016	1%
Positions Approved*	7	7	7	7	0%

*Full Time Equivalence



Police / Law Enforcement (6025)

Program Description:

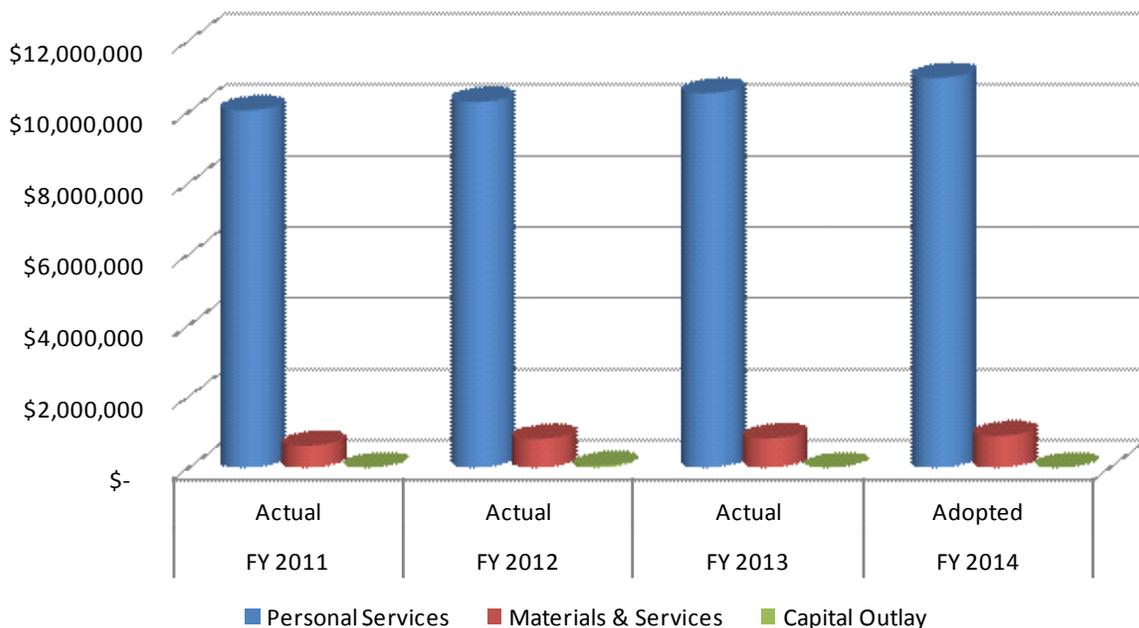
Patrol Division protects citizens and their property to include investigating criminal offenses, apprehending law violators, gathering information and property, and enforcing the criminal and traffic code.

Traffic Unit is responsible for reducing the number of traffic crashes within the City, and decreasing the severity of injuries and property damage. The Unit accomplishes this through education, engineering, and enforcement.

Criminal Investigations Unit investigates reports of felony crimes, high court misdemeanor crimes, internal investigations at the request of the Director or Administrative Assistant, employment backgrounds, etc.

POLICE DEPARTMENT					
Law Enforcement					
Cost Center 101-6025					
Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 10,032,381	\$ 10,269,981	\$ 10,521,801	\$ 10,946,811	4%
Materials & Services	612,415	800,434	815,728	887,671	9%
Capital Outlay	-	37,849	-	-	0%
Total	\$ 10,644,796	\$ 11,108,264	\$ 11,337,529	\$ 11,834,482	4%
Positions Approved*	127	128	129	131	2%

*Full Time Equivalence



Police / Training (6040)

Program Description:

A division of the Department of Public Safety, provides basic in-service, on the job training and advanced training in the areas of Law Enforcement and Supervision. Training is in accordance with federal, state, local and departmental requirements and/or standards. The training division also provides training in various topics to other City departments and citizens. The division recruits, tests and evaluates prospective employees for the positions within DPS. Recruitment and testing is in accordance with federal, state, local and departmental requirements and/or standards.

POLICE DEPARTMENT Training Cost Center 101-6040 Expenditures					
	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Adopted	% Change
Personal Services	\$ 120,049	\$ 169,861	\$ 180,879	\$ 162,091	-10%
Materials & Services	83,794	118,024	115,282	181,957	58%
Total	\$ 203,843	\$ 287,885	\$ 296,161	\$ 344,048	16%
Positions Approved*	2	2	2	2	0%

*Full Time Equivalence

