

Police Department

Mission:

The mission for every member of the Police Department is to consistently seek and find ways to affirmatively promote, preserve, and deliver a feeling of security, safety, and quality services to all persons within the City of Rio Rancho.



Primary Services:

- Emergency Communication Center Operations
- Police Patrol Operations
- Traffic Enforcement and Crash Investigation
- Criminal Investigations
- Police Administrative Services
- DPS Training and Recruiting
- High Risk Tactical Police Operations
- School Resource Officers
- Specialty Police Services
- School Crossing Guards
- Prisoner Care
- Animal Control
- Code Enforcement
- Crime Victim Advocacy
- Crime Prevention

FY 15 Department Goals by City Strategic Goal:

Strategic Goal: Public Safety Services

- Define and establish service and staffing levels.
 - ◇ Review and implement staffing study recommendations.
 - ◇ Work with the Regional Computer Forensic Lab to provide a sworn officer in order to conduct specialized computer-related investigations.
 - ◇ Initiated a Bait Car program to counter stolen vehicles and property from within vehicles.
 - ◇ Recruitment and filling of the Crime Analyst position.
 - ◇ The department will pursue a grant under the Community Oriented Police grant program for two police officers.
 - ◇ Outsource the school crossing guard program.
 - ◇ Hire a part-time employee to review RedFlex violations.
 - ◇ Information Technology Coordinator position was established and funded for Regional Communications.
 - ◇ A funding deficiency was discovered regarding the testing of new police applicants; funding for the tests was approved for FY15.
 - ◇ Develop and establish a multi-agency, metro area mental health crisis intervention program to provide a mental health safety net for the community and the training and support to enable officers to assist those in need.
- Create and implement a plan to meet the public safety facility needs.
 - ◇ The need for additional evidence storage was identified and placed on the ICIP.
 - ◇ Continue department interior and exterior upgrades.



Police Department

Continuation of FY 15 Department Goals by City Strategic Goal:

- Develop a regional approach to Emergency Communications.
 - ◇ Through cooperation with Sandoval County, Corrales, Bernalillo, and Rio Rancho, a disused radio tower was repurposed at a key location in Corrales to begin the foundation for improved radio communications and data transfer for Rio Rancho public safety and surrounding jurisdictions.
 - ◇ A memorandum of agreement is being drafted for joint sharing of the tower.
 - ◇ A staff study is in-progress to address the near term and future public safety communication's needs.
- Create and implement a plan to establish, with voter approval, a public safety tax.

FY14 Department Accomplishments by City Strategic Goal:

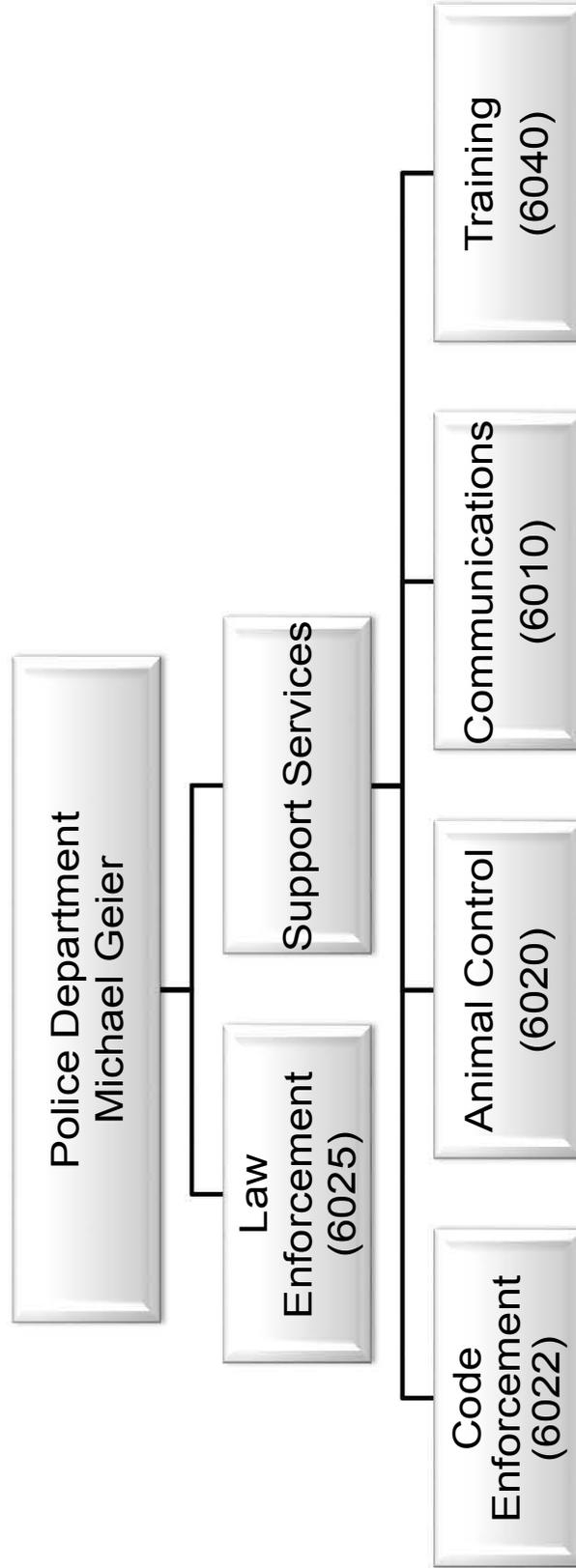
Strategic Goal: Public Safety Services

- Adjusted patrolling responsibilities to focus on property crime while created a standalone property crime unit to focus solely on this growing problem.
- Employed quarterly testing of police candidates in ordered to establish qualified individuals for hiring and quicker training return a police officer back to patrol service.
- Added analysis capabilities to current crime mapping software and trained staff in use for identification of crime trends and directed optimal response methods identified areas.
- Identified and budgeted for contingencies for increased use of lone existing facility while prioritizing the northern substation in the City's ICIP to spread services consistent with growth.
- Emphasis placed on new vehicle acquisition to replace aging fleet, working with the Finance Department to establish a 5 year replacement plan.
- Continue quarterly meetings with the Sandoval Regional Communications Center Advisory Board.
- Removal of northern communications tower through a public/private partnership and relocated to another site that will improve existing "dead spots" for the City of Rio Rancho public safety services and Sandoval County communications.
- Initiated and discussed ideas for county wide revenue generation through the Sandoval County Regional Communications Center.
- Two additional police officer positions were established and filled.
- A new parking area was built at Police HQ to meet the needs of the officers, detectives, and administrative staff.
- A secure storage lot for seized vehicles and special purpose police vehicles was built.
- A plan was developed for the systematic upgrade of Police HQ's carpeting. The first phase of the project was completed in FY14.



General Fund

City of Rio Rancho Department Budget Structure



Fiscal
Year
2015



General Fund

POLICE				
Performance Indicators				
Goal: GOVERNMENT SERVICES				
Deliver quality service to meet community needs, assuring that the City is sufficiently staffed, trained and equipped overall.				
Cost Center	2012	2013	2014	2015
	Actual	Actual	Target	Target
Service: Administration (Cost Center: Administration)				
Number of records entered into records management system.	30,501	33,515	34,000	35,000
Percentage +/-(-)	-0.80%	9.88%	1.45%	2.94%
The records division added a new clerk shortly after the beginning of FY14. The new employee, along with other enhancements, has resulted in a near real-time entry of reports into the records management system. This has greatly aided police services by providing up-to-date information with which to evaluate crime trends. The number of records entered increased from FY12 to FY13 and it is anticipated that the number of records will be in line with any changes in the population.				
Service: Animal Control (Cost Center: Animal Control)				
Surrender/Stray totals	2,126	1,958	2,024	2,220
Adoption	785	707	757	762
Reclaim	757	694	675	750
Euthanasia	576	567	582	575
Other	42	47	47	47
For the welfare of the animals in the City's care, the goal is to minimize euthanasia and maximize reclaims and adoptions. The Department has made strides in streamlining the processes at ACO and it is anticipated that these changes will become apparent during FY15.				
Service: Code Enforcement (Cost Center: Code Enforcement)				
Annual calls for service for Code Enforcement.	8,741	8,563	8,700	8,900
As the economy has stabilized, there have been less foreclosures each year; however, there are still many vacant properties throughout the City. The Code Enforcement section has put emphasis on the foreclosed properties and has been working with the lending institutions to ensure the properties do not fall into a state of disrepair. The goal is to take a proactive stance on violations in order to improve the quality of life for the community, therefore FY15 will likely have an increase in calls for service.				

Fiscal
Year
2015



General Fund

POLICE Performance Indicators				
Goal: PUBLIC SAFETY SERVICES				
Provide services to ensure the safety and health of the community through quality police, fire and emergency medical services.				
Cost Center	2012 Actual	2013 Actual	2014 Target	2015 Target
Service: Communication Center Operations				
Emergency and non-emergency calls answered within six seconds	83%	83%	82%	80%
By maintaining minimum staffing requirements, the center was able to maintain good customer service to the citizens of Sandoval County. The measure for goal attainment will be 80% for FY15.				
Dispatchers average response time from the start of call to dispatch.	Priority 1 Total	Priority 1 Total	Priority 1 Total	Priority 1 Total
Average	3.22	3.44	3.17	3.00
Recruiting and hiring of new positions is still taking place. When these positions are filled, frequencies will be separated which will allow calls to be dispatched quicker on the average. Goal attainment in FY15 will be measured by an average of 3 minutes and 00 seconds for start to dispatch average time.				
Amount of training monies allotted per law enforcement officer.	\$323.74	\$323.74	\$473.73	\$473.73
The Department budgets annually to train all full time Law Enforcement Officers. Officers are required to attend basic and advanced training in order to maintain their Law Enforcement Certification. Basic training is required so that an officer can stay proficient with Firearms Qualifications, Legal Updates, Domestic Violence Incidents, Emergency Vehicle Operations and other relevant topics that are mandated by the New Mexico Law Enforcement Academy. Advanced training is required to aid officers that wish to enhance their careers when testing for a promotion or applying to a specialty unit. These advanced classes can include, Field Training Officer, First Line Supervisor, Mid Management, Firearms Instructor, Interview and Interrogations, Homicide Investigations, Drug Recognition Expert, Crash Reconstruction, School Resource Officer and Defensive Tactics. Advanced Training not only allows the Department to develop officers for future needs as officers leave the Department through retirements, but it also allows us to continue to provide a quality service to the citizens of the community when responding to incidents of violent crimes and motor vehicle fatalities. Advanced training ensures that our staff is properly trained in all aspects of Law Enforcement to include criminal prosecution and civil liability.				
Service: Police Patrol Operations (Cost Center: Law Enforcement)				
Response times to priority calls	6.45	6.38	6.30	6.20
Time + (-)	-0.08	-0.01	-0.01	-0.02
The roadway miles and patrol coverage area of the City of Rio Rancho continue to increase. The trend over the past few years has been a slight increase in response times. For FY12, police responded to all calls for service on average of 6.52 minutes. The department would like to again begin to decrease response times by continuing to increase staffing levels, improve communications, and to streamline tasks to enhance officer availability for calls.				

Fiscal
Year
2015



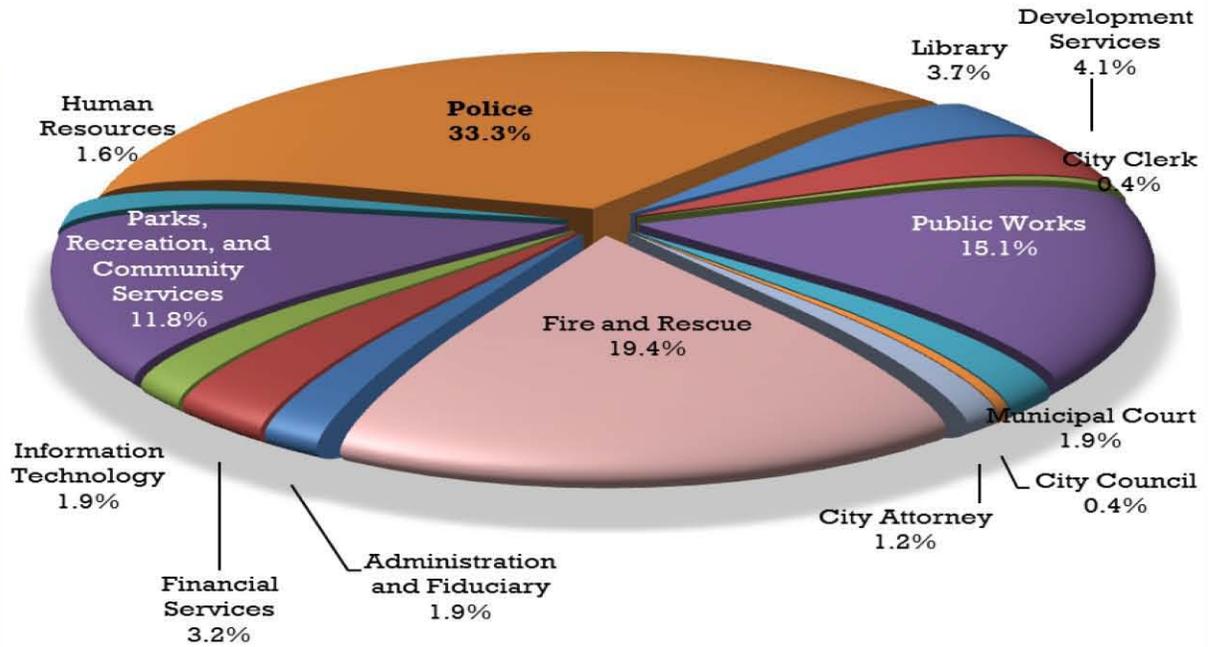
General Fund

POLICE Performance Indicators				
Cost Center	2012	2013	2014	2015
	Actual	Actual	Target	Target
Service: Traffic Enforcement (Cost Center: Law Enforcement)				
Number of alcohol related crashes per capita (1,000)	2.5	4.40	2.00	2.00
Percentage + (-)	45.16%	76.00%	-54.55%	-3.85%
<i>Based on estimated population</i>	89,320	90,587	90,587	90,587
<p>Currently the Department has allocated 2 officers and 1 Sergeant to focus on and combat DWI violations. Their initial production numbers are quite impressive. That said, it is realistic to believe that their efforts can contribute to a 4% decrease in alcohol related crashes and or fatalities within the City. In FY13 there were 1517 reported crashes and 67 DWI arrests related to those crashes. This an increase in rate from FY12 where there were 1593 crashes of which 41 were DWI related.</p>				
Service: Criminal Investigations (Cost Center: Law Enforcement)				
Criminal arrests per capita (1,000)	70.43	74.56	77.00	79.00
Percentage of change from '06	-2.73%	5.86%	3.3%	2.6%
<i>Based on estimated population</i>	89,320	90,587	90,587	90,587
<p>In FY12 there were 6,291 arrests with a population of 89,320 (70.43 per capita) with a slight increase to 74.56 arrests per capita in FY13. The significance of a high arrest rate is that the higher the rate, the more proactive and effective the Department is and directly correlates to a lower crime rate. The Department has been successful at keeping Rio Rancho as one of the safest cities in New Mexico and the arrest rate is a good indicator of its effectiveness.</p>				
Violent crime clearance rate	(556/753) 73.8%	(577/759) 76%	77%	79%
Percentage + (-)	-1.1%	-2.3%	0.0%	0.0%
<p>Violent crime clearance rate is a performance indicator established in FY07. As indicated above, clearance rates have remained fairly consistent. There are several reasons why an annual deviation is experienced. One such example is the necessity of carrying a case from one fiscal year to the next. The number of cases carried over is dependent upon case complexity. For FY15, our goal will be a clearance rate that is higher than the previous year's rates.</p>				
Property crime clearance rate	(417/1889) 22%	(377/2025) 18.6%	22%	24%
Percentage + (-)	8.0%	14.8%	0.0%	0.0%
<p>Property crimes are more difficult to solve than violent crimes, because many of the property crimes involve suspects not known to the victims. Another challenge with the statistics in this area is that one arrest may impact multiple cases, but the method in which the data is captured does not reflect that phenomenon. The Department established a separate property crime section within CID that works closely with the Special Services Unit. The cooperative efforts between the two units has created a synergistic effect on crime. While the clearance rate appears low, the units have targeted repeat and known offenders, which has kept the per capita property crime rate consistent at 2.1/2.2 incidents per 1,000 for FYs 12 and 13. The goal is to increase the clearance rate consistently over the next 5 years. This clearance rate is directly related to the criminal arrests per capita performance indicator.</p>				

Fiscal
Year
2015

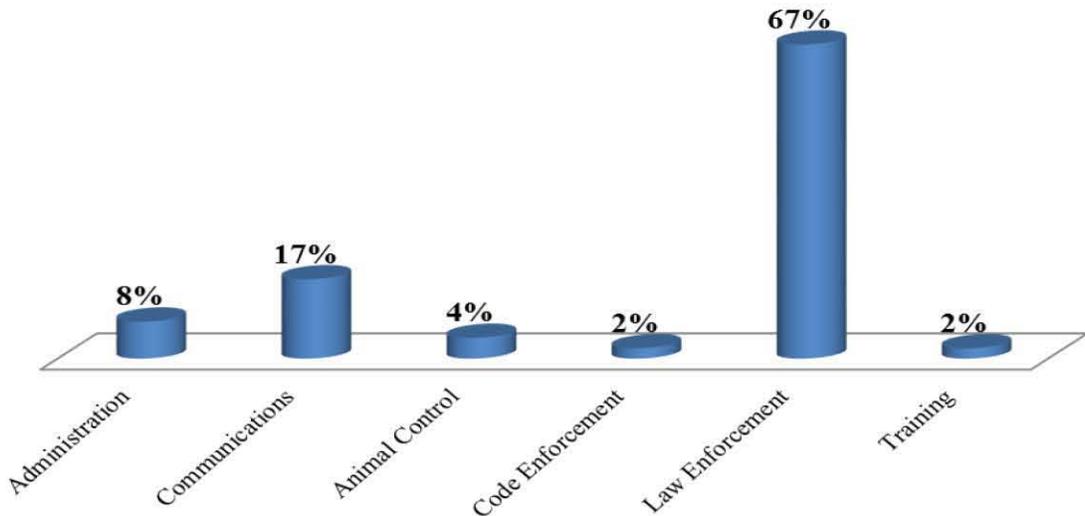


Police Department Total Budget \$18,316,099



General Fund

Percentage by Cost Center



Fiscal
Year
2015

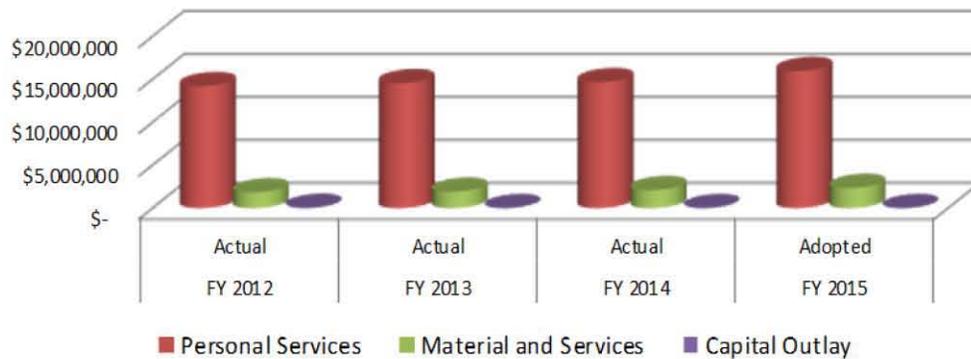


General Fund

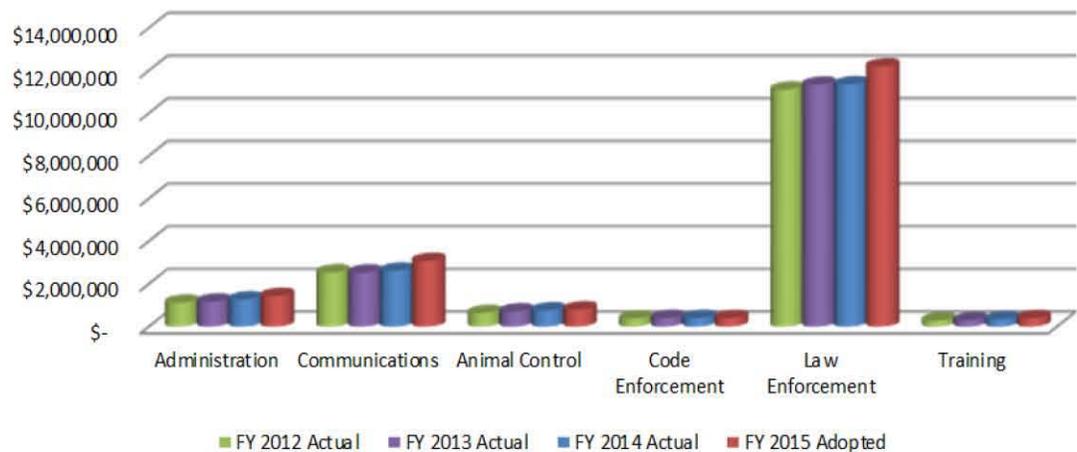
**POLICE DEPARTMENT
BUDGET SUMMARY
FISCAL YEAR 2014-2015**

<i>Object of Expenditures</i>	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted
General Fund				
Personal Services	\$ 14,194,541	\$ 14,540,749	\$ 14,659,180	\$ 15,960,168
Material and Services	1,837,126	1,910,516	2,097,279	2,348,431
Capital Outlay	37,849	5,000	3,831	7,500
Total	16,069,516	16,456,265	16,760,290	18,316,099
Expenditure by Cost Center				
Cost Center				
Administration	\$ 1,118,894	\$ 1,171,997	\$ 1,272,197	\$ 1,435,973
Communications	2,537,540	2,531,850	2,620,965	3,078,968
Animal Control	637,816	712,871	757,018	805,387
Code Enforcement	379,117	405,857	406,553	401,715
Law Enforcement	11,108,264	11,337,529	11,353,601	12,195,190
Training	287,885	296,161	349,956	398,866
Total	16,069,516	16,456,265	16,760,290	18,316,099

By Type of Expenditure



Expenditures by Cost Center





Police/Administration (6005)

A division of the Department of Public Safety provides administrative support for Law Enforcement, Animal Control, Training, Code Enforcement and Communications Divisions. The division provides citizens with professional services, such as police reports and fingerprints; answers questions; directs questions/complaints to the proper person.

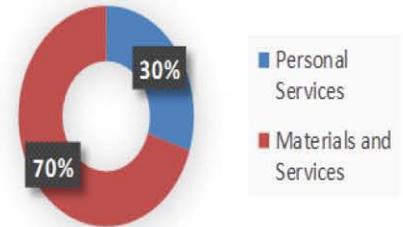
Percentage of General Fund

3%



Fiscal Year 2015 Budget

Personal Services	\$ 431,163
Materials and Services	1,004,810
Total	\$ 1,435,973

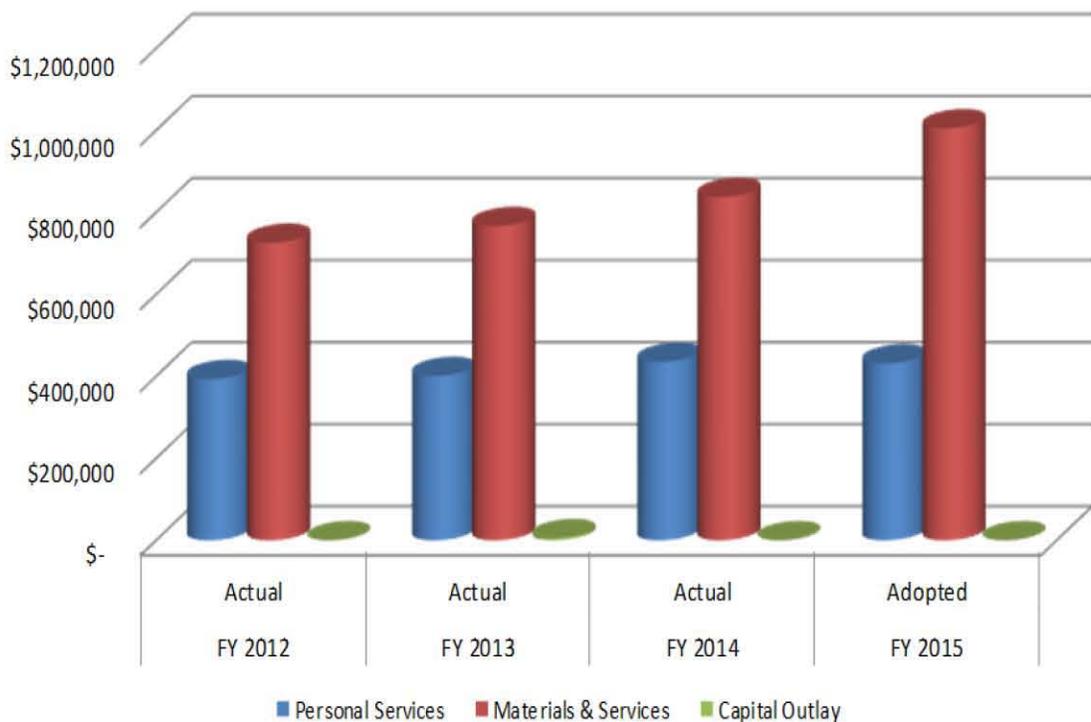


Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 393,266	\$ 400,596	\$ 434,984	\$ 431,163	-1%
Materials & Services	725,628	766,401	837,213	1,004,810	20%
Capital Outlay	-	5,000	-	-	0
Total	\$ 1,118,894	\$ 1,171,997	\$ 1,272,197	\$ 1,435,973	13%

Positions Approved*	12	12	13	9	-31%
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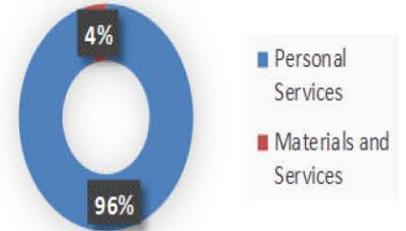
*Full Time Equivalence





Police/Communications (6010)

A function of the of the Support Services Division provides a single point of contact, to include E-911, between the residents and visitors of Sandoval County when help is requested for the response of police, fire, emergency medical, or other public safety requests for assistance.



Fiscal Year 2015 Budget

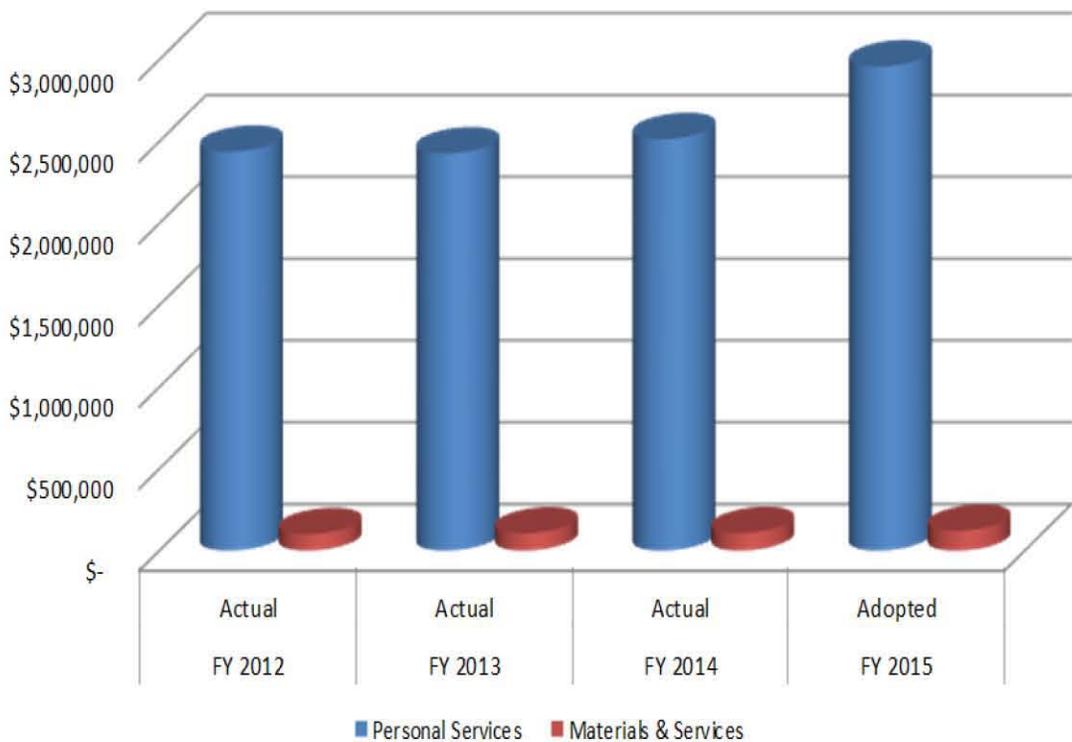
Personal Services	\$ 2,958,430
Materials and Services	<u>120,538</u>
Total	\$ 3,078,968

Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 2,437,302	\$ 2,426,690	\$ 2,514,102	\$ 2,958,430	18%
Materials & Services	100,238	105,160	106,863	120,538	13%
Total	\$ 2,537,540	\$ 2,531,850	\$ 2,620,965	\$ 3,078,968	17%
Positions Approved*	51	51	51	52	2%

*Full Time Equivalence

General Fund



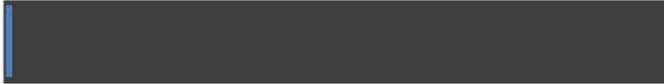


Police/Animal Control (6020)

A division of the Department of Public Safety that provides enforcement of animal control laws for the health, welfare, and safety of the animals and citizens of Rio Rancho. The division also educates the public on animal overpopulation and proper animal care.

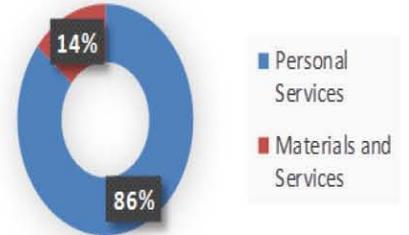
Percentage of General Fund

1%



Fiscal Year 2015 Budget

Personal Services	\$ 692,068
Materials and Services	113,319
Total	\$ 805,387



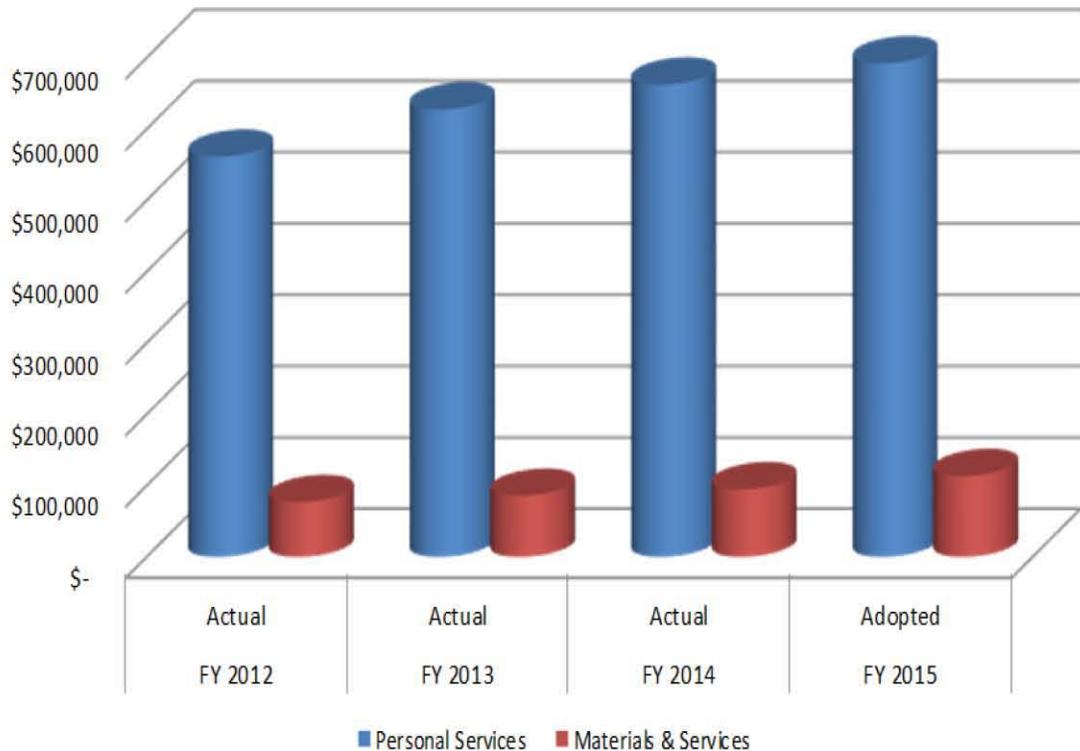
Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 561,107	\$ 627,336	\$ 662,222	\$ 692,068	5%
Materials & Services	76,709	85,535	94,796	113,319	20%
Total	\$ 637,816	\$ 712,871	\$ 757,018	\$ 805,387	6%

Positions Approved*	15	16	16	16	0%

*Full Time Equivalence

General Fund



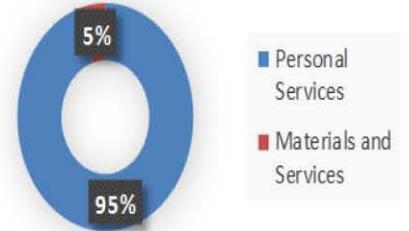
Fiscal
Year
2015

Police/Code Enforcement (6022)

Code Enforcement a division of the Rio Rancho Police Department that implements policy adopted by the Governing Body as it relates to property maintenance. The division provides for the appropriate enforcement of: Planning, Zoning, Land Use Management Ordinances and other related ordinances as required in order to meet the needs of our community.

Percentage of General Fund

0%



Fiscal Year 2015 Budget

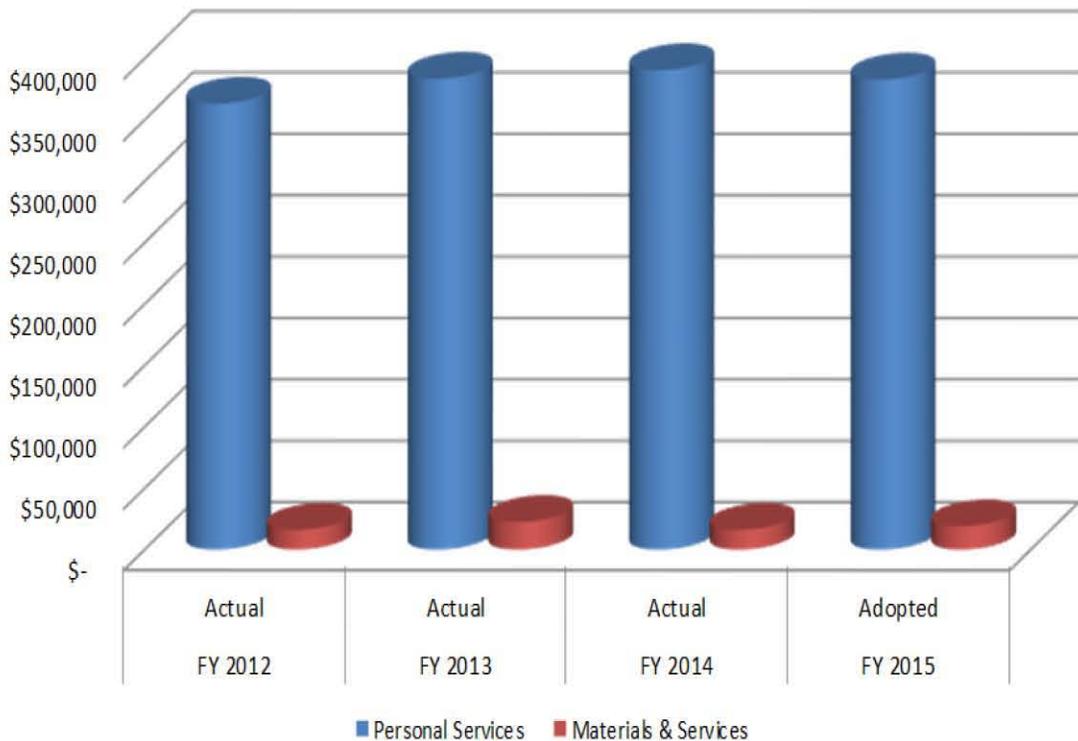
Personal Services	\$ 382,730
Materials and Services	18,985
Total	\$ 401,715

Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 363,024	\$ 383,447	\$ 390,382	\$ 382,730	-2%
Materials & Services	16,093	22,410	16,171	18,985	17%
Total	\$ 379,117	\$ 405,857	\$ 406,553	\$ 401,715	-1%

Positions Approved*	7	7	7	7	0%
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*Full Time Equivalence



General Fund

Fiscal
Year
2015

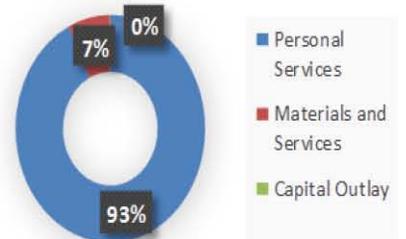


Police/Law Enforcement (6025)

Patrol Division protects citizens and their property to include investigating criminal offenses, apprehending law violators, gathering information and property, and enforcing the criminal and traffic code.

Traffic Unit is responsible for reducing the number of traffic crashes within the City, and decreasing the severity of injuries and property damage. The Unit accomplishes this through education, engineering, and enforcement.

Criminal Investigations Unit investigates reports of felony crimes, high court misdemeanor crimes, internal investigations at the request of the Director or Administrative Assistant, employment backgrounds, etc.



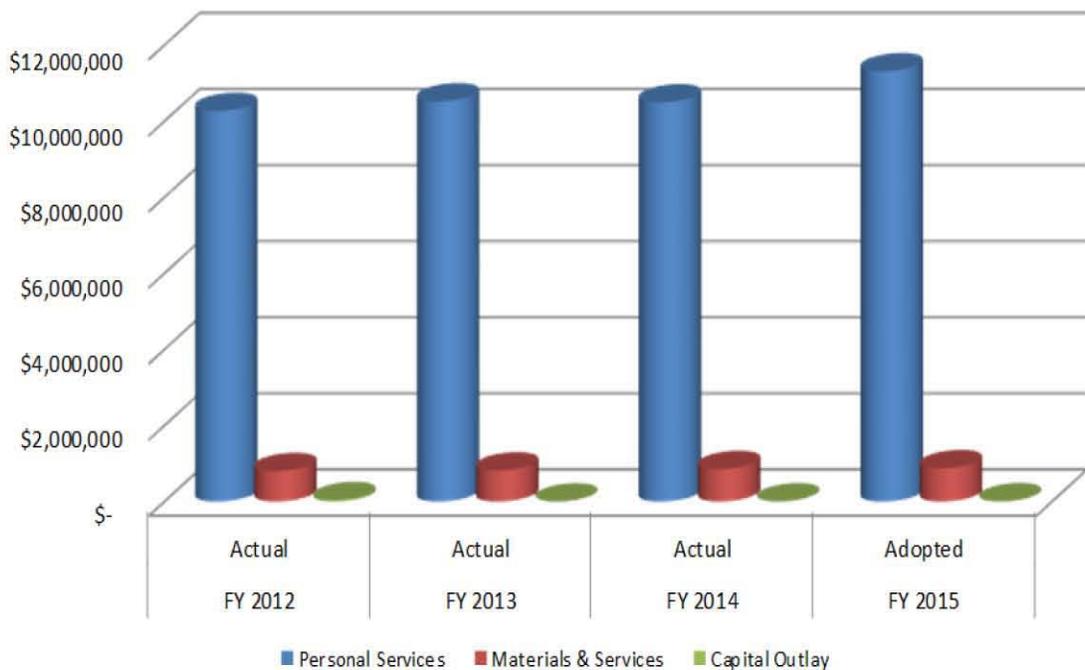
Fiscal Year 2015 Budget

Personal Services	\$ 11,312,721
Materials and Services	874,969
Capital Outlay	<u>7,500</u>
Total	\$ 12,195,190

Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 10,269,981	\$ 10,521,801	\$ 10,494,658	\$ 11,312,721	8%
Materials & Services	800,434	815,728	855,112	874,969	2%
Capital Outlay	37,849	-	3,831	7,500	0
Total	\$ 11,108,264	\$ 11,337,529	\$ 11,353,601	\$ 12,195,190	7%
Positions Approved*	128	129	131	134	2%

*Full Time Equivalence



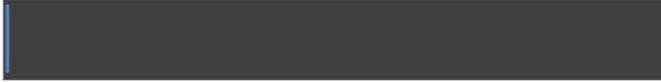
General Fund



Police/Training (6040)

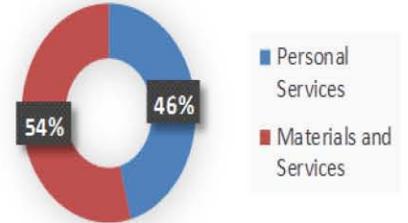
A division of the Department of Public Safety, provides basic in-service, on the job training and advanced training in the areas of Law Enforcement and Supervision. Training is in accordance with federal, state, local and departmental requirements and/or standards. The training division also provides training in various topics to other City departments and citizens. The division recruits, tests and evaluates prospective employees for the positions within DPS. Recruitment and testing is in accordance with federal, state, local and departmental requirements and/or standards.

Percentage of General Fund 1%



Fiscal Year 2015 Budget

Personal Services	\$ 183,056
Materials and Services	215,810
Total	\$ 398,866



Expenditures

	FY 2012 Actual	FY 2013 Actual	FY 2014 Actual	FY 2015 Adopted	% Change
Personal Services	\$ 169,861	\$ 180,879	\$ 162,832	\$ 183,056	12%
Materials & Services	118,024	115,282	187,124	215,810	15%
Total	\$ 287,885	\$ 296,161	\$ 349,956	\$ 398,866	14%
Positions Approved*	2	2	2	2	0%

*Full Time Equivalence

